

WPD STAKEHOLDER WORKSHOPS: RESILIENCE OF SMALL BUSINESSES - APRIL 2015

AGENDA

Workshops will take place at the following locations:

Birmingham (Aston Villa Football Club), Wednesday 15th April 2015

Bristol (Bristol Pavilion), Thursday 23rd April 2015

All sessions will start with a short contextual presentation from a WPD senior manager, followed by facilitated roundtable discussions.

Registration and coffee	09:30
Welcome and overview of WPD	10:00
Workshop One: Understanding ‘vulnerability’ for small/medium businesses	10:15
<ul style="list-style-type: none">▪ Why should small/medium businesses engage with WPD?▪ What are the key factors impacting the potential vulnerability of small/medium businesses?	
Workshop Two: Developing a WPD action plan with respect to: <u>low customer awareness</u> and <u>reliability and resilience</u>	11:00
<ul style="list-style-type: none">▪ What initiatives and actions can WPD take to address these factors?▪ How can WPD engage most effectively to improve the resilience of small/medium businesses?	
Coffee break	11:45
Workshop Three: Developing a WPD action plan on <u>new connections</u> and <u>street-works</u>	12:00
<ul style="list-style-type: none">▪ What initiatives and actions can WPD take to address these factors?▪ How can WPD engage most effectively to improve the resilience of small/medium businesses?	
Plenary and summary of key suggestions	12:45
Lunch and close	13:00

All materials and information required to participate in these workshops will be provided on the day